

# Colocation

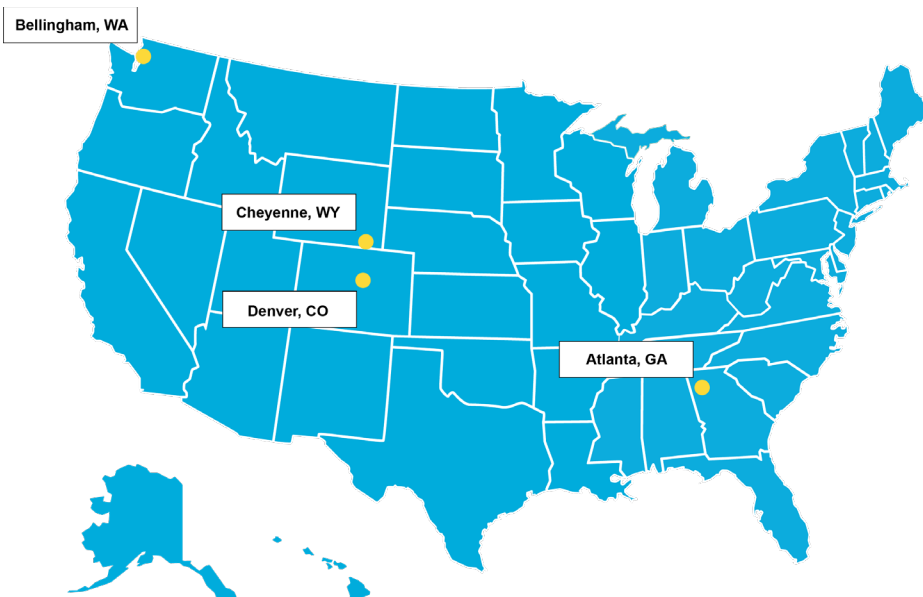
## Secure & Concurrently Maintainable Colocation

From single servers to complete cabinets to powered shells, Lunavi can satisfy your power, network, redundancy, and secure requirements with custom colocation in data centers across the United States - hands-on Hear from a Human service included.

Keep your essential enterprise applications available at all times with reliable colocation backed by some of the best remote hands in the business.

Whether you need access to dozens of providers in the Westin Building Exchange meet-me-room, primary infrastructure deployment in Cheyenne with disaster recovery in the cloud, or a highly secure deployment with custom rack locks and audit trails, we're ready to help.

## Nationwide Data Centers



## Facility Design

Cutting edge data center design coupled with year-round monitoring by real people and convenient locations near major cities and edge markets.

- SOC 1 and 2 Type II, HIPAA, & PCI compliance
- 100% uptime SLAs
- N+1 or N+2 redundancy
- Competitive power pricing and energy efficient cost savings
- PUEs between 1.14 and 1.38
- Biometric, key-card, and rack-level security
- Network monitoring and resiliency
- Pre-action fire suppression
- Carrier neutral with multiple on-net broadband providers
- Burstable bandwidth up to 100Gbps
- Always available on-site technicians
- 24/7/365 customer access

## Included Features

Every colocation contract includes the following services, free of charge:

- 4 hours remote hands service
- Free hands-on support for minor management tasks
- Fully managed reverse DNS
- Network monitoring and notifications
- Customer portal with real-time system bandwidth stats, advanced monitoring features, and ticket system
- Remote device control including power cycling
- Tax incentives for purchased equipment
- Premium network blend with connections from 1 Gbps to 100 Gbps

## Hear From a Human Customer Support

Get more responsive service with a 15 minute guaranteed response time to all support inquiries. Additional engineering and data center operations support services include:

- Cycling equipment power
- Visual equipment checks
- Attaching monitor, keyboard, mouse, or consoles to equipment
- Changing labeled cables
- Troubleshooting of physical ports and telecommunication circuits

- Executing built-in diagnostics
- Upgrading disk drive capacity
- Adding memory cards
- Equipment inventory and labeling
- Replacing hardware components with spares / upgrades
- Loading of media (tapes, CDs, DVDs, or USB media)
- Entering commands and relaying system responses
- Installing newly received equipment
- Configuring routers, switches, and other network equipment
- Cross connect inventory and labeling
- Planned maintenance activities
- Cage / environment temperature analysis including equipment thermal scans

## Network & Interconnection

Lunavi offers a redundant blend of bandwidth providers at all sites, with interconnection opportunities at some of the largest telecom hotels.

- Data center and meet me room space at the Westin Building Exchange and Equinix facilities
- Point-to-point connections and dark fiber availability
- Customizable speeds up to 100 Gbps



*We get big-time infrastructure benefits for a fraction of the cost. We need our data centers to be up 100% of the time, and colocation provides that.*

BLACK HILLS  
ENERGY

## ABOUT LUNAVI

As a leading managed service provider and consulting firm, Lunavi is focused on helping customers advance their digital transformation goals by modernizing business applications, migrating solutions to the cloud, designing hybrid cloud solutions, and applying Agile and DevOps engineering practices to build new, innovative solutions. Our portfolio of services is designed to provide continuous improvement along each step of the IT journey to maximize business value and success. We are a Microsoft Solutions Specialist and Azure Expert MSP, offering deep expertise in the Microsoft ecosystem of enterprise IT software and services. Visit us at [www.lunavi.com](http://www.lunavi.com) to learn more and follow us on LinkedIn, Facebook, and Twitter.